

Accessing FHS PACS, EPIC & Powerscribe

EPIC

Make sure you have the Citrix plug-in downloaded on your computer prior to trying to access this portal. The following link allows you to download the web plug in.

<http://www.citrix.com/downloads/citrix-receiver/legacy-client-software/online-plug-in-123.html>

Select the Web plug-in

Citrix Online plug-in

Apr 16, 2012

Download

File Size: 16.3MB

File Type: .exe

Citrix Online plug-in - Web

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File Size: 13.5MB

File Type: .exe

Citrix Online plug-in - Metadata

Apr 16, 2012

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File Size: 5.73KB

File Type: .xml

At this time there is not a link in the IE favorites on TRA for FHS EPIC, but we will add it soon.

To access EPIC outside of the FHS network you need to go to the following website-

<https://webapps.catholichealth.net/vpn/index.html>

User your FHS credentials to log in on the initial page. Make sure you select Tacoma-WA as the domain.

Welcome to Alegent Creighton Health

Here you will find your personalized view of Citrix applications. If you have problems using an application, please contact the National IT Help Desk at 866-236-0441.

 User name:
 Password:
 Domain: **CHI**

IMPORTANT REMOTE ACCESS NOTICE
 or other public locations you must

On Nov. 10, 2014 Two-factor Authentication was required for all users on Dec. 1, 2014. Access to these pages remotely will require Two-factor Authentication. An enrollment link is available here: [enrollment link](#)

For security reasons, this is not a live link. The live link is available on the page after you log in.

How Two-factor Authentication works
 When accessing these pages remotely you will be prompted for your second factor with you (cell phone, landline or email).

Phone: You will receive a phone call
Mobile App: You will receive a notification on your mobile device
Text: You will receive a text message
 You must reply from that same cell phone number.

Need Two-factor Authentication help? [Click here for help](#)

For questions or difficulties, please contact the ITS Service Desk 24 x 7 at 866-236-0441 (720-875-7500 in Denver), option 3, or call into a support session Nov. 10 to Dec. 12, Monday through Friday, 7 am to 5 pm MT, at 877-402-9757, access code 1234567890.

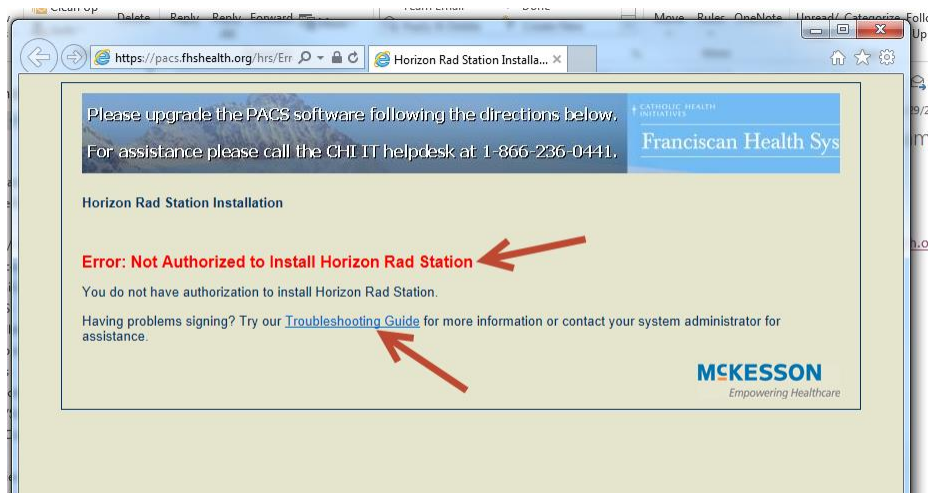
Then select the Epic folder then the Epic FHS Hyperspace Icon. If you do not have EPIC access the EPIC folder will not appear.

PACS

Use the following Hyperlink -

<https://pacs.fhshealth.org/hrs/startdxv.asp?hmi=1&forWorkstationUID=B356-0E50-0093&forClientType=HRSD&>

If you receive an error click on the Troubleshooting guide to see what could possibly be the cause of the issue.



Currently upon testing I am receiving this error at home also even after trouble shooting. I have contacted FHS PACS IT Team for answers. I will update this document when I have a solution to allow this link to work

If you are on a TRA PACS computer or other auxillary computer used by radiologists or PA's the shortcuts are on the desktop. The shortcut is also accessible through VM View.

Powerscribe

You can only access FHS Powerscribe on FHS workstations/computers. At this time since they still are using Powerscribe 5.0 there is not a portal. Once they upgrade to 360 I will find out if they are going to utilize the portal for radiologists.