

TRA-MINW

Guideline for Communicating Critical Results

(Revised June, 2023)

Purpose: The purpose of this document is to provide a guideline for notification of a patient's healthcare provider when a radiologist determines that an imaging study has new or unexpected findings that could result in mortality or significant morbidity.

Guideline:

1. Radiology findings may warrant **direct notification** of a member of the **patient's care team** (defined as a healthcare professional immediately responsible for the care of the patient, including requesting physician, covering physician, attending physician, physician assistant, nurse, or nurse practitioner):

Critical: a new/unexpected radiologic finding that could result in mortality or significant morbidity if appropriate diagnostic and/or therapeutic follow-up steps are not undertaken. Examples of potential critical results are listed on page 2 of this document.

2. Timelines for notification: Attempts to communicate critical results should be initiated as soon as possible after identification. For truly critical results (new/unexpected findings that are potentially immediately life-threatening, such as tension pneumothorax, ischemic bowel, or intracerebral hemorrhage):

These results may warrant **immediate notification** of the ordering physician, covering physician, or other care team member who can initiate the appropriate clinical action for the patient. In such cases, notification should be within **60 minutes** of discovery of findings, where possible.

3. Mode of Communication: In most cases, critical results should be communicated verbally via **face-to-face, telephone contact, or HIPAA-compliant electronic communication**.

If electronic communications are used, **prompt receipt of the message must be verified**.

4. The radiologist communicating the critical radiological finding should be certain that the member of the patient care team is **aware of the critical nature of the findings**.
5. The details of the communication should be clearly **documented in the radiology report**, preferably in or immediately following the impression section of the report or as an addendum if the report was finalized before communication was complete. Documentation should contain the following information:
 - a. Name of the recipient of the notification.
 - b. Date and time of communication.
 - c. Application used if electronic communication, such as Epic, Telmediq, or VizAI.
 - d. If the person that communicated the result is not the radiologist dictating the final report, the name of the person that communicated the findings should be documented. An example would be a preliminary interpretation communicated by Dr. X, with final report dictated by Dr. Y.
 - e. Sample statement: ***"Results were communicated to Dr. A at 5 PM on December 15, 2017 via Telmediq"***.

6. The QIC may monitor compliance with this guideline, with feedback to radiologists as appropriate.

Note: The following critical results list is considered neither completely inclusive of all potential critical results nor universally applicable to all potential presentations/variations of the included diagnoses. Rather, this is intended to serve as a guideline for radiologist reference, and clinical judgement still should be applied to each individual patient and each specific clinical scenario.

List of Potential Critical Results

Neuro:

- ▶ Any result for a “code neuro” head CT (patient with stroke and candidate for thrombolytics)
- ▶ Acute intracranial or intraspinal hemorrhage
- ▶ New acute CVA for patients that may be candidates for stroke intervention
- ▶ Acute or significantly worsening brain herniation
- ▶ Brain tumor with significant or worsening mass effect
- ▶ Significantly depressed skull fracture or traumatic pneumocephalus
- ▶ Brain death/absent cerebral perfusion on nuclear brain scan
- ▶ Acute spinal cord compression
- ▶ Acute cervical spine fracture or unstable thoracic/lumbar spine fracture
- ▶ Epiglottitis or other cause of significant upper airway obstruction

Body:

- ▶ Unsuspected, enlarging or tension pneumothorax
- ▶ Significant tracheal obstruction
- ▶ Unexplained pneumoperitoneum
- ▶ Hemoperitoneum
- ▶ Active GI bleeding
- ▶ High grade bowel obstruction or probable ischemic/strangulated bowel
- ▶ High-grade intra-abdominal organ injury and/or bowel injury post trauma
- ▶ Acute testicular/ovarian torsion

Cardiovascular:

- ▶ Acute pulmonary embolism or high probability for PE on VQ scan
- ▶ Pneumopericardium, hemopericardium or tamponade
- ▶ Aortic or other arterial rupture or leaking aneurysm
- ▶ Acute arterial dissection
- ▶ Acute large or medium artery thrombosis
- ▶ Unsuspected acute venous thrombosis (e.g. diagnosed on CT for other indication)
- ▶ Larger acute myocardial infarction/ischemia on cardiac perfusion study

OB:

- ▶ Ectopic pregnancy
- ▶ Placental abruption
- ▶ Uterine rupture
- ▶ Fetal distress, BPP<5

Pediatrics:

- ▶ Findings suspicious for non-accidental trauma
- ▶ Midgut malrotation with volvulus
- ▶ Ileocolic or suspected pathologic intussusception

Musculoskeletal:

- ▶ Necrotizing fasciitis
- ▶ Suspected compartment syndrome
- ▶ Impending pathologic fracture

Miscellaneous:

- ▶ Significant misplacement of tubes or catheters (e.g., ET tube or enteric tube in bronchus)
- ▶ **Any other finding that the interpreting radiologist determines requires immediate physician notification**